

## Tenix Solutions wins Brisbane City Council parking and tolling contract

Tenix Solutions is delighted to be named the preferred supplier for Parking and Tolling Infringement Notice Processing Services for Brisbane City Council, the biggest Council in the Southern Hemisphere.

The four year deal will see parking and tolling infringement processing services come under one contract - a first for the Australian market.

The contract encompasses the entire infringement processing lifecycle, including the provision of NOVA Park, Tenix Solutions' software package designed specifically for infringement processing, customer service, appeals and debt management services relating to parking, local laws and tolling infringements.

Additionally, Tenix Solutions will provide a range of value added services to the council, ranging from innovative parking enforcement technology trials and improved reporting and analytical tools.

Tenix Solutions' CEO Barry Borzillo said this new contract reinforces the company's position as Australia's leading provider of integrated parking and traffic enforcement services.

"Tenix Solutions is implementing the first integrated parking and tolling infringement management solution in Australia and we are committed to delivering best practice services to help Brisbane City Council enhance its parking strategies and manage toll road compliance effectively," Mr Borzillo said.

Outsourcing infringement processing services to Tenix Solutions is expected to be 40 per cent cheaper than Brisbane City Council's existing in-house solution.

"This contract proves that outsourcing is a viable option for local government to manage the effects of the recent economic downturn, whilst improving its services to the community," Mr Borzillo said.

Tenix Solutions looks forward to delivering an exceptional service and building a long and successful partnership with Brisbane City Council to help them achieve their goal of becoming Australia's most sustainable city.

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